## QUARTERLY PROGRESS-TO-DATE REPORT FOR CITY CENTER WEST COMMERCIAL METROPOLITAN DISTRICT DATED: JULY 1, 2024

Pursuant to HB24-1454, § 24-85-103(2.5), C.R.S., and 8 CCR 1501-11 Governor's Office of Information Technology Rules Establishing Technology Accessibility Standards (the "Rules"), City Center West Commercial Metropolitan District (the "District") is required to provide a progress-to-date report that demonstrates concrete and specific efforts toward compliance.

For the quarter beginning July 1, 2024, the District makes the following report:

#### 1. Accessibility Scan of Digital Services and Content.

The District has conducted periodic reviews of the front facing pages for accessibility and is keeping quarterly scans on file. (Exhibit A)

#### 2. Progress on Remediation of Digital Content.

The District has initiated an inventory of all digital content to identify documents that need to be remediated.

## 3. Goal to Reach Full Compliance Under the Rules.

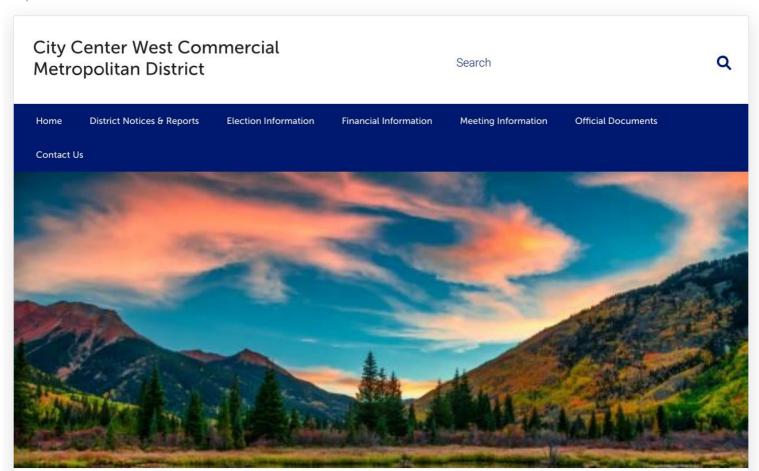
The District has a plan in place with a goal to have all digital content remediated by July 1, 2025.

# **EXHIBIT A Accessibility Scan of Digital Services and Content**

# **City Center West Commercial MD**

Web Accessibility and Risk Report

Prepared on 05/14/2024 - 05:16 PM



#### What you'll find in this report:

- 1. Your current accessibility report / risk snapshot
- 2. Top accessibility issues on your site
- 3. Pages that need to be fixed
- 4. Your timeline to reach accessibility
- 5. Your monthly progress tracker

Created by districts for districts

















# 1. Your current accessibility / risk snapshot



#### Your current accessibility & risk rating score: 98/100 (FAIL)

It appears your website needs a bit of work to reach accessibility, but don't worry you're not alone. Countless other districts are in the same boat. The most important thing to do is set up a plan to reach compliance.

#### Why is 100% compliance critical?

- More than 2,403 districts have been affected by an accessibility action. About 6% of all districts in the US, including county-dependent districts have been fined, received demand letters, or gotten Department of Justice Office of Civil Rights (OCR) letters for website ADA violations in the US. That number is expected to exceed 4,000 (10%) by the end of 2024.
- The number of lawsuits rose 56% in 2021, and the penalties for noncompliance are rising fast —averaging \$4,000 for an ADA claim in 2019 to \$39,000 in 2022. It's a situation that The Wall Street Journal calls "very perilous" in a recent article.
- Very few if any, special district insurance policies even partially cover the costs of web accessibility issues.

## 2. Top accessibility issues found on your site

Accessibility issues come in all shapes and sizes. Some are more obvious to the naked eye like "color contrast issues". However, others are more structural in nature and related to the code that's on your site. These types of issues affect how screen readers interpret your content. Here's what we found on your site:

Your accessibility issues	Total
Heading elements are not in a sequentially-descending order	6
! Identical links do not have the same purpose.	5
How to fix these issues	

# 3. Pages that need to be fixed

The following pages on your site require remediation to become ADA compliant. We recommend using Google Analytics to discover which of these pages currently receive the most web traffic and starting there.

Page(s)	Score
District Notices & Reports   City Center West Commercial Metropolitan District	98
Financial Information   City Center West Commercial Metropolitan District	98
Meeting Information   City Center West Commercial Metropolitan District	98
Official Documents   City Center West Commercial Metropolitan District	98
Contact Us   City Center West Commercial Metropolitan District	98

# 4. Your timeline to reach accessibility

Obviously, timeline is the big question. While we don't know all the ins and outs of your organization or tech stack, we do know the major factors that can affect the timeline of your accessibility plan. We've laid out the known factors and a couple of scenarios below that would get you back to compliance and away from risk.

### Factors for your timeline

Factor 1: Your CMS Drupal

Factor 2: The type of errors on your site Structural + Presentational

Factor 3: The volume of errors on your site

Factor 4: The amount of time your staff has available to work on remediation

Unknown

Estimated Remediation Scenarios V



Between 45 - 90 days of hands-on remediation.

Plan for dedicated developer and staff time each week.

Share this report with your web developer

Option 2: Hire a remediation service

eg Custom quote required for timeline.

Plan for an in-depth audit, a full website remediation project, and ongoing fees (in addition to current website and hosting).

Option 3: Use an accessible-first website platform

✓ Our special district website partner Streamline will convert your site to a fully-compliant platform for you.

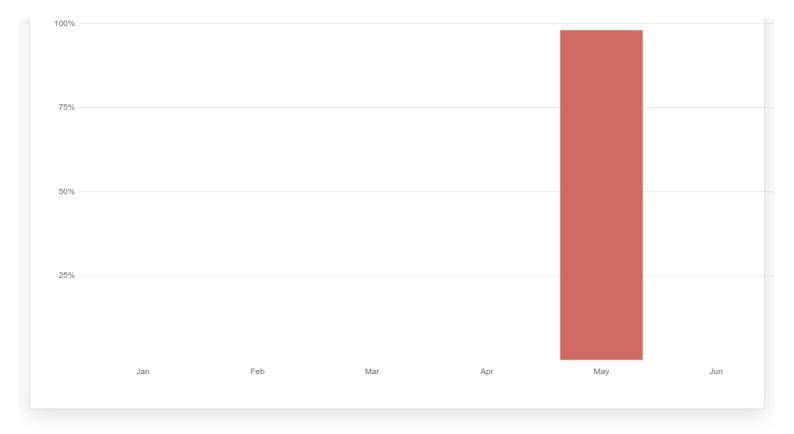
Plan for 1 hour of staff training. Includes ongoing accessibility, state compliance tools, indemnification against ADA claims, and unlimited support.

Get a Quote

## 5. Your monthly progress tracker

Charting your progress is a key component of remediation. To make this step easy for you, we'll record up to 6 months of accessibility metrics for your site below. Feel free to share this report with your team or board members.

6 Month Site Scan Snapshot - Overall Website Score



Month	Overall
May 2024	98